This error can appear if a default printer has not been designated or if the application is unable to locate an existing default printer. To correct this problem, try one of the following in Microsoft Windows:

- If a printer or printer settings is not available after you click the **File** tab, and then click **Print**, add a printer.
- If the application cannot find an existing printer that is already installed, set the printer as the default printer.
- If a default printer is installed but the application is unable to use it, uninstall the printer driver, and then install the latest version of the printer driver.
- If the printer is on a print server, make sure the printer is available, the network is functioning, the server is not stalled, the printer is not out of paper, or the printer is not suspended by the administrator. Printing issues associated with a network printer are best handled by your local network administrator.

For more information about setting up and troubleshooting printer connections, see Windows Help and Support. (Click the **Start** button, and then click **Help and Support**.)